



**New Resident Discount Policy
Frequently asked Questions (FAQ)
January 2011**

Q: What is the resident discount policy?

A: The new policy establishes procedures for determining a discount fee for City of Branson residents for aquatics, recreation programs and facilities rentals. Due to increased fiscal demands for new and expanded services, coupled with demands from nonresidents, a non-resident fee is necessary to maintain existing quality levels of service. Branson residents that show proof of residency will receive a discounted fee in some areas.

Q: Why does Branson need a resident discount policy?

A: The Branson Parks & Recreation Department is committed to offering residents a wide range of services and activities at the lowest overall cost. This new resident discount policy has been implemented to apportion to non-residents an equalized fee so that they contribute to the funding of aquatics, parks and recreation programs, facilities and services on an equitable basis with residents that pay City taxes.

Q: How is the non-residency fee determined?

A: Non-resident fees are 10-15% higher than the resident rate.

Q: When does the non-residency policy take effect?

A: January 1st, 2011.

Q: How will residents be verified so they don't pay the non-resident fee?

A: A person is considered a resident by maintaining a residence or owning a business within the city limits of Branson. As the enforcement of residency validation unfolds in 2011, a customer's status will be verified by staff based on one of the following methods:

- Picture ID with local address
- Current (within last month) water or utility bill
- Voter registration card
- Business license and check imprinted with Branson address

When customers register in person, our front desk staff will request a copy of one of these documents to confirm residency. For mail-in registration, customers' residency will be verified and charged the appropriate amount; if the amount remitted with registration is not the correct amount, customers will be contacted regarding payment.

Q: If I have a Branson zip code, does that mean I am a resident?

A: Many addresses that have a Branson zip code are not within the City Limits of Branson. Having a Branson zip code does not guarantee that you are within the City Limits. Your address will be verified upon registration to determine if you reside within the City limits.

Q: How will team entries be determined for residency?

A: Team residency and the fee will be determined by using 55% of the roster. Residency will be determined by the majority of the team roster or 55%. If 55% of the team resides outside of the city limits, that team will be deemed a non-resident and charged that amount.

Q: What if a customer has a P.O. Box? Is that proof of residency in Branson?

A: A P.O. Box is not considered a physical address in the city and is not an acceptable form of proof to validate residency in Branson. Customers will need to present proof of an actual physical address within the City's limits.

Q: What if customers have more specific questions related to determining my residency verification?

A: For further assistance, please call the Parks & Recreation Department at 417-335-2368.